

## Museum rules

- A group visit should be booked at least 10 working days before the visit. The booking form is sent by post, e-mail or fax to the Wielermuseum. The Wielermuseum will confirm the application within five working days.
- A group for one guided-tour consists of a minimum of 15 and a maximum of 25 persons.
- A guided tour is estimated to take one to two hours.
- A guided tour is always guided by a member of the West-Flemish Guide Association Mandeldal at a valid guide tariff.
- Bookings can be cancelled four working days before the day of the visit (at the latest) without any fee. After that the cancellation fee is € 40 per guided tour.
- A guide will wait 15 minutes (at most) for a group that is late. If the group informs the Wielermuseum about a delay, the guide keeps waiting for the group provided that an extra fixed amount of € 15 per guided tour is paid.
- Payment of entrance tickets, guides (and possibly extra fixed amounts) is made before the visit at the reception of the Wielermuseum in cash or by Bankcontact.
- Tickets cannot be exchanged or refunded. Tickets are valid only on the issued date. Tickets must be shown at request. In case of ticket forgery, criminal proceedings will be instituted.
- Taking pictures or filming is not allowed.
- Visitors agree to follow the guidelines given by the staff.
- The Wielermuseum can not be held responsible for accidents that might occur.
- The Wielermuseum closes at 5:00 P.M. sharp.

## Entrance fees

Booking	museum	coffee + cake
Adults in group (+ 15 persons)	€ 4	€ 6
12-26 years old and group supervisor	€ 1	
Younger than 12 years old and group supervisor	Free	
Guided tour (10-25 persons)	€ 30 or € 45	

Please book a **group visit** at least 10 working days in advance.

## Opening hours

- Open from Tuesday through Saturday, from 10 A.M. until 5 P.M.
- Closed on Sundays, Mondays and holidays
- Closed from Sunday, December 12<sup>th</sup> 2010 until Monday, January 31<sup>st</sup> 2011

## Contact details

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